Frankfurt, 27th February 2014



### **Agenda**

- Overview 2013
   Dr. Uwe Schroeder-Wildberg, CEO
- 2. Financials 2013 Reinhard Loose, CFO
- 3. Strategy, Outlook and Summary Dr. Uwe Schroeder-Wildberg, CEO
- 4. Questions & Answers



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### **Overview 2013**

- 2013 was a difficult year for the first time MLP experienced simultaneous, market-related decreases in two core business fields
- New all-time highs in wealth management and in loans and mortgages as well as growth in non-life insurance
- Despite the even greater market burdens, MLP generates
   substantial profits strategic further development pays off
- Further slight **decrease in administration costs** through strict efficiency management despite additional investments
- Executive Board proposes a dividend of 16 cents per share pay-out ratio: 68 percent

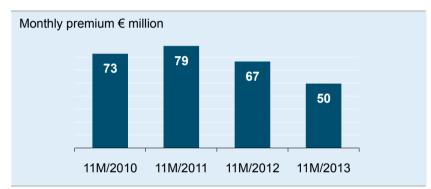


# Continuingly difficult market environment in health insurance and in old-age provision

2013

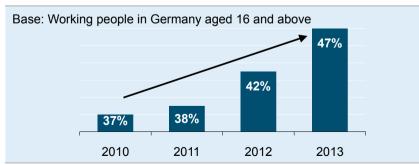
Health insurance market:

Decrease in new business for full insurance



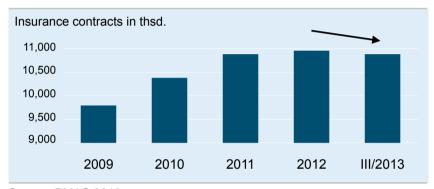
Source: PKV-Verband (German Association of Private Health Insurers)

**Not** planning to further extend level of private old-age provision



Source: Postbank Study "Altersvorsorge in Deutschland 2013/2014"

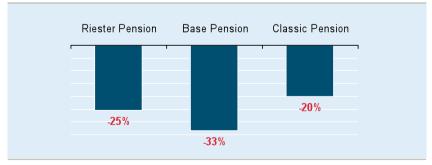
Old-age provision market: First decrease in Riester policies



Source: BMAS 2013

Market:

Year-on-year comparison new contracts 2013



Source: GDV 2014



# Numerous initiatives to further strengthen MLP

2013

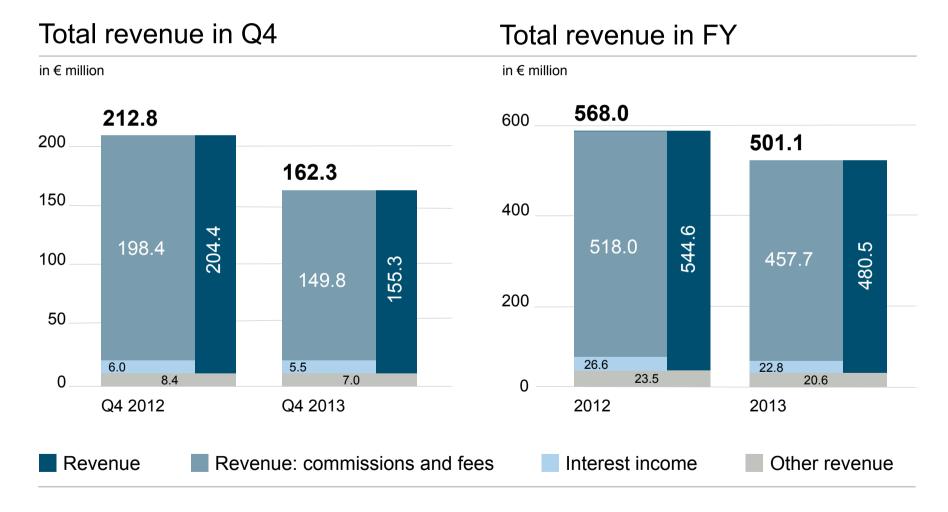
Cost management above target despite one-off future investments	$\checkmark$
Recruiting strengthened through new entry programmes for consultants	$\checkmark$
New branches opened in the university business segment	$\checkmark$
Additional support for consultants through MLPdialog service centre	$\checkmark$
New consultant application and new IT workplace ready to roll out	$\checkmark$



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### **Total revenue: € 501.1 million in 2013**



# Continuation of very positive development in wealth management

#### Revenue

in € million

Old-age provision

Wealth management

Health insurance

Non-life insurance

Loans and mortgages\*

Other commissions and fees

Interest income

Q4 2012	Q4 2013	∆ in %
135.0	88.3	-34.6
34.2	37.7	10.2
18.4	11.5	-37.5
4.3	5.4	25.6
4.6	4.7	2.2
1.9	2.0	5.3
6.0	5.5	-8.3

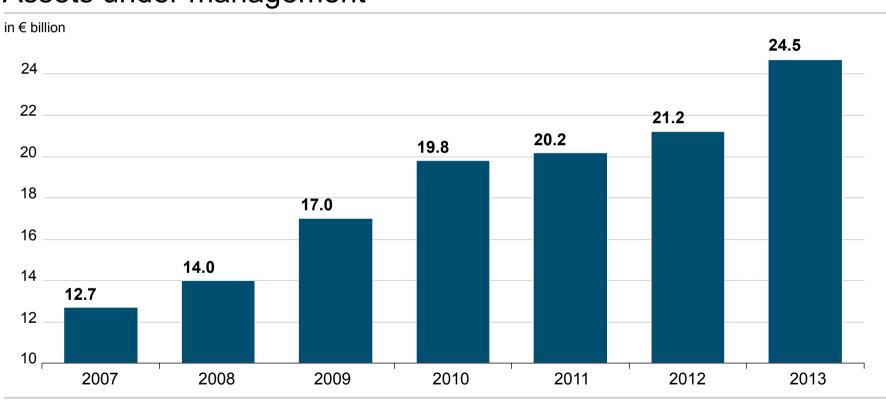
2012	2013	Δ in %
287.3	219.9	-23.5
117.9	138.1	17.1
63.9	47.8	-25.2
31.1	32.5	4.5
13.4	14.5	8.2
4.6	4.9	6.5
26.6	22.8	-14.3



<sup>\*</sup> Excluding MLP Hyp

# Assets under management rise to € 24.5 billion

### Assets under management





# Growth in non-life insurance as well as in loans and mortgages

Revenue: commissions and fees

in € million

Old-age provision

Wealth management

Health insurance

Non-life insurance

Loans and mortgages\*

Other commissions and fees

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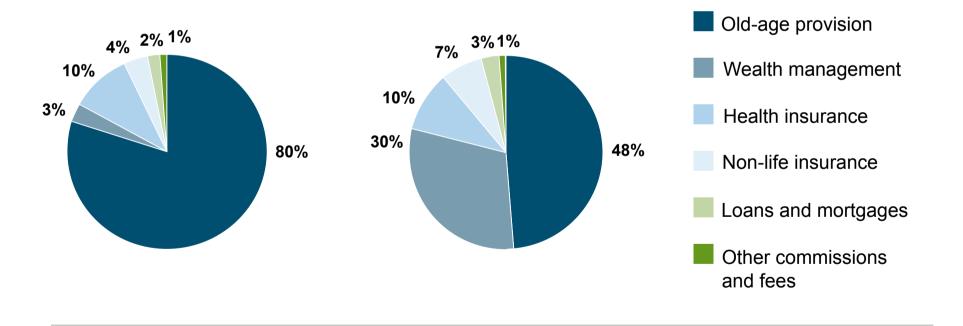
### MLP benefits from broad-based revenue mix



Revenue from commissions and fees: € 467.9 million

#### FY 2013

Revenue from commissions and fees: € 457.7 million

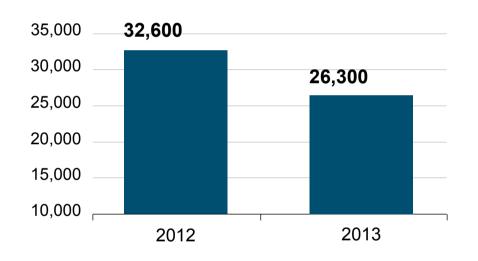


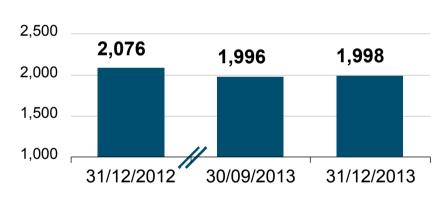


# 26,300 new clients – 1,998 consultants at the end of 2013

#### New clients

#### Number of consultants





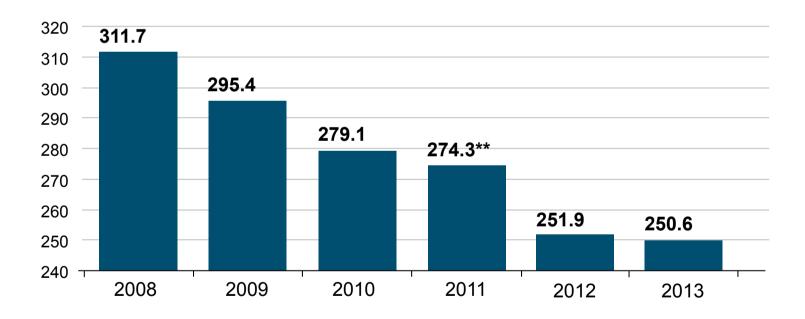
Q4/2013: 7,400 new clients



# Administration costs slightly reduced – despite one-off exceptional costs of € 8 million

#### Administration costs\*

in € million



<sup>\*</sup> Personnel expenses, depreciation and amortisation, other operating expenses



<sup>\*\*</sup>adjusted for one-off exceptional costs

### **EBIT**: € 32.8 million in 2013

#### **Income Statement\***

in € million

	Q4 2012*	Q4 2013	2012*	2013
Total revenue	212.8	162.3	568.0	501.1
EBIT	47.5	20.5	73.9	32.8
Finance cost	0.3	0.2	1.0	0.3
EBT	47.8	20.7	74.9	33.1
Taxes	-13.6	-4.7	-22.0	-7.6
Net profit	34.2	16.0	52.9	25.5
EPS in € (diluted)	0.32	0.15	0.49	0.24



<sup>\*</sup>Previous year's values adjusted

# Return on equity: 6.6 %

in € million	31/12/2012*	31/12/2013	
Intangible assets	141.7	155.3	<ul><li>Equity ratio: 24.4 %</li></ul>
Financial investments	137.1	146.1	• Return on equity:
Cash and cash equivalents	40.7	46.4	6.6 %
Other receivables and other assets	139.7	109.2	Core capital ratio
			16.3 %
Shareholders' equity	384.2	374.5	
Equity ratio	25.7 %	24.4 %	
Other liabilities	130.7	106.6	
Total	1,493.5	1,536.9	

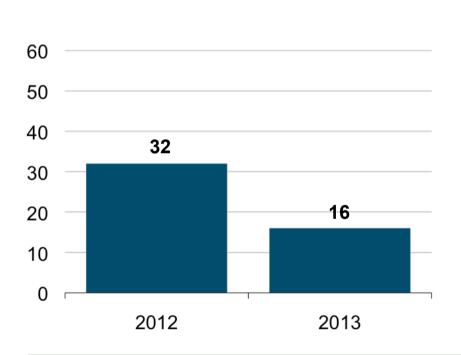
<sup>\*</sup> Previous year's values adjusted



# Executive Board proposes dividend of 16 cents – pay-out ratio: 68 percent

#### Dividend per share

Cent



- Pay-out ratio: 68 percent
- At the same time capital is required for:
  - Acquisitions
  - Investments
  - Capital management (Basel III)
- In future too, pay-out ratio of 60 to 70 % of Group net profit



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# Diverse regulatory activities – MLP is well prepared

# Basel III / Capital Requirements Directive IV

- EU directive and regulations in force since July 2013. New regulations concerning appropriate capitalisation apply from January 2014.
- Continuous **strengthening of MLP's capital base** in order to ensure maintenance of the currently comfortable equity capital situation.

Act on Promoting and
Regulating fee-based
Advice on Financial
Instruments
("Honoraranlageberatungsgesetzt")

- The German government has decided to introduce an occupational profile for fee-based consultants **in wealth management** (introduction in July 2014) and is currently drawing up legislation prior to the implementation of the EU directive MiFiD II.
- MLP clients are fully credited with kickbacks that MLP receives from investment companies
  for the brokerage of investment assets (flat fee) MLP thus already fulfils the main
  requirement for registration as a fee-based advisor. Further details (such as the handling
  of existing business) will be clarified in the pending directive.

MiFiD II

- Decided upon at EU level in trialogue. The directive requires that "independent advisory services" in the **wealth management area** a) have access to a sufficient number of products available in the market AND b) do not take in any **commissions from Third Parties**.
- → Expected transposition into national law: 2017 already largely covered by the Act on Promoting and Regulating fee-based Advice on Financial Instruments in Germany.

IMD II

- IMD II constitutes a revision of an EU level directive for the **insurance area** which pursues analogous aims to MiFiD II.
- No agreement has yet been reached with respect to the actual composition of this directive. No final decisions are expected to be taken until after the European elections.
- → Expected transposition into national law: 2017 at the earliest.



### **Growth initiatives for the future**

# Growth initiatives

#### 1 Further broadening of the revenue base

- Brokerage of real estate in MLP private client business
- Expansion of the corporate client business through a range of visible non-life insurance offerings for companies acquisitions possible
- Further strengthening of the real assets portfolio at FERI
- Acquisitions in the FERI business fields are being specifically assessed

#### 2 Consistent implementation of a digitalisation strategy

- Increased presence on the Internet and in social media to reach students and graduates
- Online contract conclusion for simple products for new clients
- Extended online services for existing clients (video conference, digital signature etc.)

#### 3 Further development of technology leadership

- Complete virtualisation of the work place increases flexibility for the future
- New consulting application as a foundation for further development stages

#### 4 Recruiting and opening of new branches

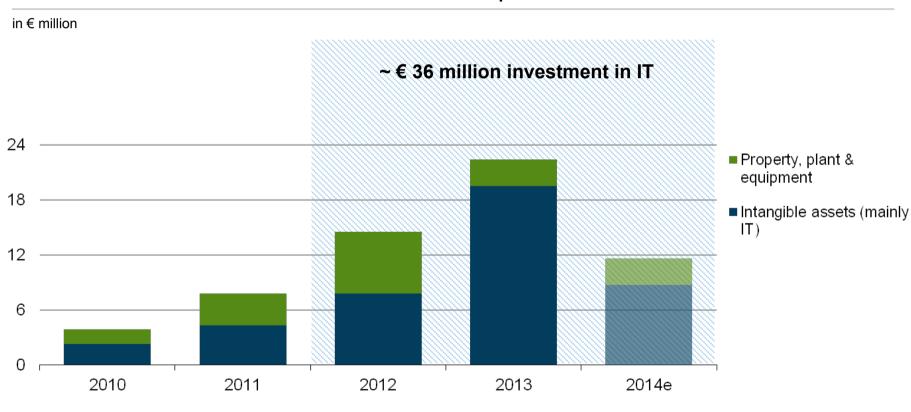
- Tap the full potential of the new consultant entry models introduced in 2013
- Opening of 4 branches per year in the university segment

#### On-going efficiency management



# **Around € 36 million invested in the further development of our technology leadership**

#### Balance sheet investments – MLP Group





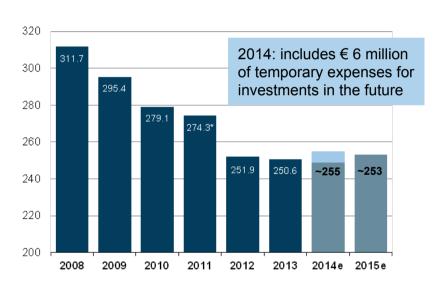
# Base scenario still sees rise in EBIT to € 65 million in 2014

**Outlook** 

€ million

#### Administration costs

#### \*adjusted for one-off exceptional costs



#### Revenue

in comparison to the previous year

	2014	2015
Revenue Old-age Provision	+	0
Revenue Health Insurance	+	+
Revenue Wealth Management	+	+

positive: +, neutral: 0, negative: -

Forecast base scenario:

EBIT of around € 65 million in 2014 and a slight increase in 2015



# Significant increase in earnings expected in all scenarios

Outlook

	Environment	Assumptions	EBIT
Upper Scenario	Significant improvement in the market environment	<ul> <li>Hesitancy towards capital market-related provision products largely disappears</li> <li>Health insurance develops very positively throughout the market</li> <li>New areas of potential through real estate brokerage</li> <li>Disappearance of the negative unisex effect from 2013</li> </ul>	~€ 75 m
Base Scenario	Initial improvement in the framework conditions	<ul> <li>Opportunities for products with minor capital market component (long-term care pension, occupational disability, occupational provision)</li> <li>Slight improvement for capital market-related provision products – especially through new guarantee concepts</li> <li>Reduction of uncertainties in health insurance</li> <li>New areas of potential through real estate brokerage</li> <li>Disappearance of the negative unisex effect from 2013</li> </ul>	~€ 65 m
Lower Scenario	Continued hesitancy on the part of clients	<ul> <li>Critical public debate, such as a reduction of the guaranteed interest rate for life insurance and pension insurance policies, leads to similar hesitancy as witnessed in 2013</li> <li>Reduction of uncertainties in health insurance</li> <li>New areas of potential through real estate brokerage</li> <li>Disappearance of the negative unisex effect from 2013</li> </ul>	~€ 50 m
Administration costs 2014: ~ € 255 million			



## **Summary**

- 1. Difficult financial year 2013 shows the importance of the initiated **further development** of the company and of the **cost management programme** implemented during the past few years.
- 2. MLP will vigorously **push ahead with the transformation**. All growth initiatives are aimed at making MLP **more independent of short-term developments**.
- 3. Outlook for 2014 is **cautiously optimistic**, despite the continuance of major challenges.



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