## **Shaping change - Creating opportunities**

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Cheuvreux Insurance Day 2009



## **Agenda**

- 1. Highlights and Results 9M and Q3 2008
- 2. MLP's Business Model and Positioning
- 3. KPIs
- 4. Market Environment
- 5. Growth Drivers
- 6. Outlook and Summary



## 1. Highlights and Results 9M and Q3 2008

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# Highlights – Overall market developments 9M 2008

- Extremely difficult market environment
- Capital market crisis has
  - led to a loss of confidence among retail and institutional customers
  - spread out to the whole economy and lowered expectations regarding future economic development
- Old-age pension provision market: New business has been flat and this is currently a "crowding out" market
- Wealth management market: Inflows into funds decreased despite introduction of a flat-rate withholding tax on capital gains from 2009
- Private health insurance market: New business decreased significantly due to health insurance reform in 2007



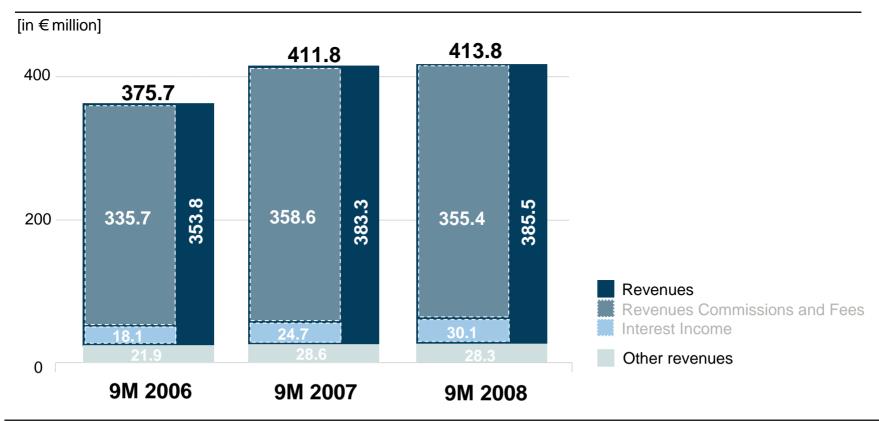
### Highlights – 9M and Q3 2008

- MLP has successfully implemented the new regulatory rules and regulations
- Total revenues for 9M 2008 at previous year's level
- Business development indirectly influenced by capital market crisis
  - Customers reluctant to make long-term investment decisions
  - Sluggish new business in wealth management
  - Lower recurring and performance fees in wealth management business due to the fall in capital markets
- Unexpected loss at TPC



## 9M: Total revenues at previous year's level

### Total revenues 9M 2008





## 2. MLP's Business Model and Positioning

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## Independent Business Model and One-stop for Lifetime Financial Solutions

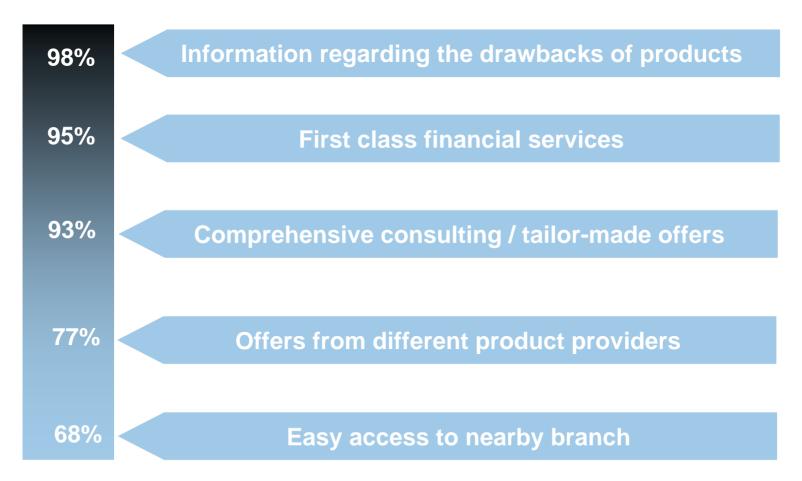
**Independent Business Model is unique in the German Market** 





## Independence is Key for MLP's Customer Group

The most important Demands of Customers with an University Degree

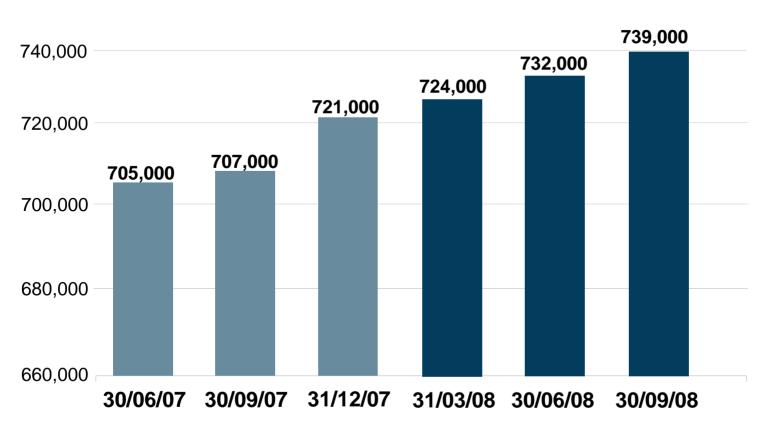


Source: Spiegel-Studie Soll & Haben, 2004



## Number of clients growing steadily

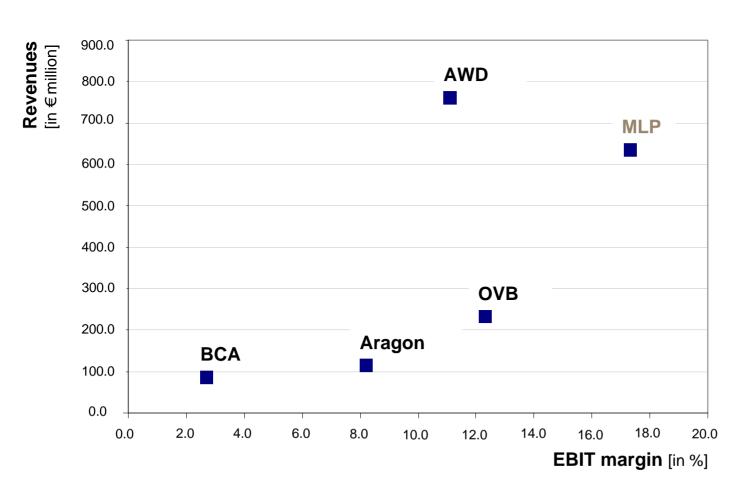
10,000 new clients (gross) gained in Q3

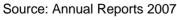




## MLP has a leading Market Position in Germany

Market Position of Selected Distribution Companies in the German Market 2007





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## 3. Key Performance Indicators

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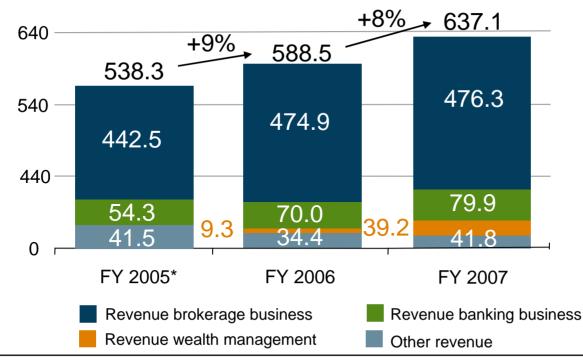


## **Strong Total Revenues Growth Trend**

### **Continuing Operations**

#### Total revenues





<sup>\*</sup> pro forma

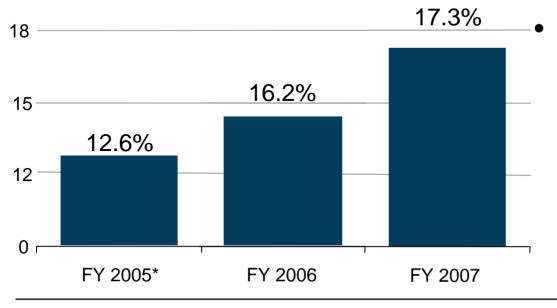


## **EBIT Margin at Record High**

### **Continuing Operations**

### **EBIT** margin

[in %]



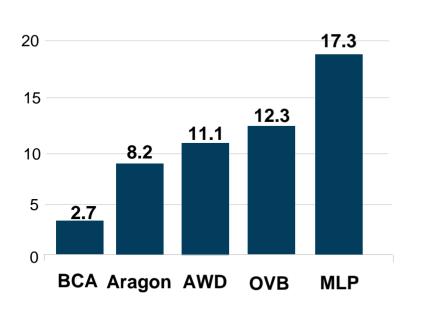
 Highest cross-selling rate of 6.9 in the industry

<sup>\*</sup> Pro forma

## **Peer Group Comparison 2007**

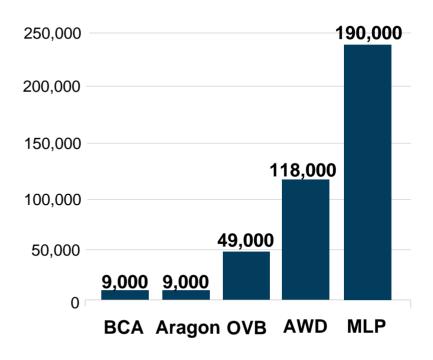
### **EBIT** margin

[in %]



### Revenue per consultant

[in €]



Sources: Annual Reports 2007



## 4. Market Environment

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## **Extensive Statutory Changes...**

### **Regulatory Requirements**

may 22, 2001	
Insurance Mediation	Dir.

Insurance brokerage

May 22 2007

- Rising requirements concerning the qualification of consultants and the quality of consulting
- Extensive documentation requirements

**November 1, 2007** 

### Banks / Fin. investments

**MiFID** 

- Broadening of the consulting, information and documentation requirements
- Stricter requirements regarding transparency

**Beginning of 2008** 

## German Ins. Contract Law Insurers/ Brokers

- Increase in cash surrender values / spreading of the distribution and acquisition costs
- Increased cost transparency for life and healthcare insurance policies
- Broadening of the information obligations



# ... Lead to Radical Changes in the German Financial Industry

Major Market Trends for Banks, Insurance Companies and IFAs

Increasing regulatory requirements will further change the market place dramatically:

- Further optimisation of cost structure and processes
- Consolidation
- Professionalisation
- Specialisation



# MLP is optimally prepared to meet the new Requirements

### **Extensive new regulations:**

- · Brokerage guideline, MiFID, VVG
- Flat-rate capital gains tax, healthcare reform

### **Increasing competition:**

 Banks and new providers are entering the market

#### **High client requirements:**

Clients demand quality and comprehensive consultation

#### **High complexity:**

Numerous products/high tax complexity



- Capability to adjust rapidly to changed framework conditions
- Highly developed IT systems and processes
- Unique positioning in the market
- Industry-leading education and further training
- High quality target group and excellent quality parameters

Excellent prospects through clear positioning and targeted further development

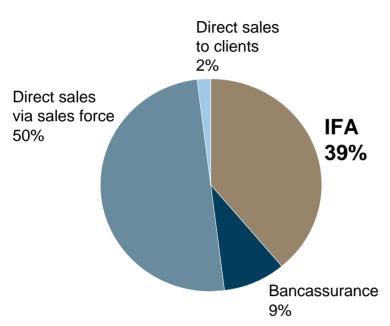


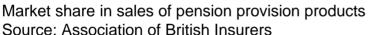
## **Independent Brokers gain significant Market Shares**

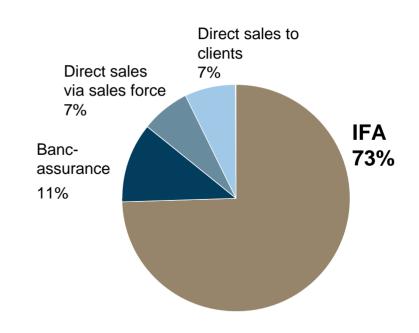
**Effects of the Regulation in Great Britain** 

Sales by channel in 1992

Sales by channel in 2006









### 5. Growth Drivers

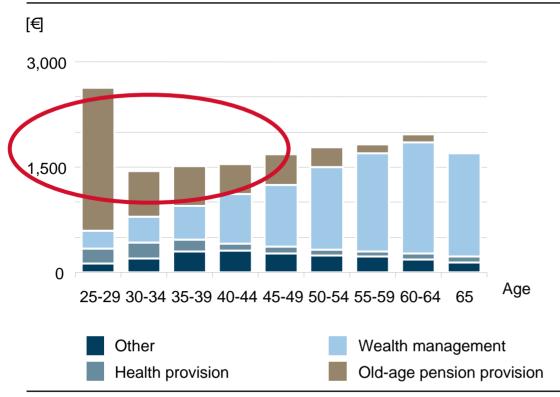
- Old-age Pension Provisions
- Wealth Management
- Productivity Increases



## **Growth through holistic Consulting Approach**

### **High Revenue Potential with Old-age Pension Provisions**

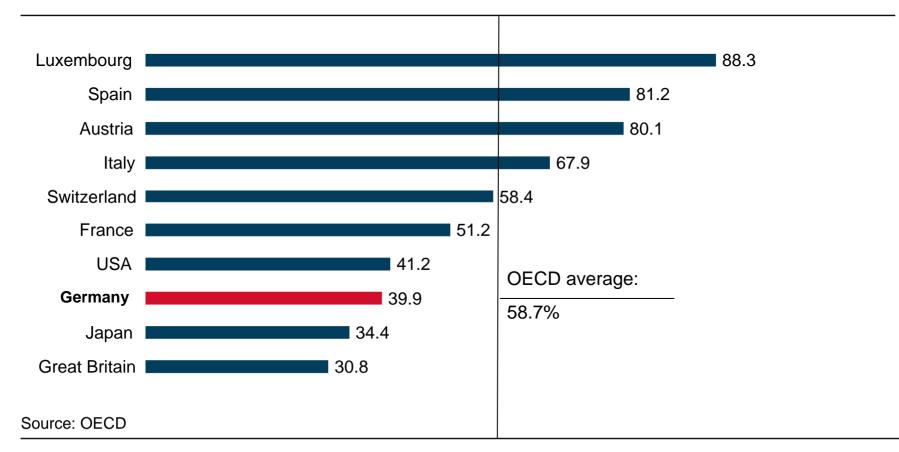
Potential sales revenue - MLP Finanzdienstleistungen AG per year and client





## High Potential in Old-age Pension Provision

The Pension Level of the Future – as a Percentage of gross Salary\*



<sup>\*</sup> Level of state pension according to current legislation. Selected countries. Basis for calculation: employee, aged 20 who starts full time work in 2004 and continues working up until the legal pension age (average earner).

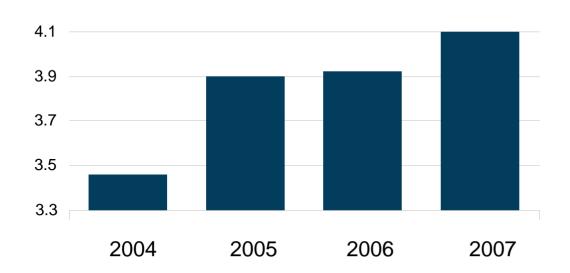


# Market Share of Old-age Pension Provision Business increased

**Core Competence strengthened** 

#### MI P market share

[in %]



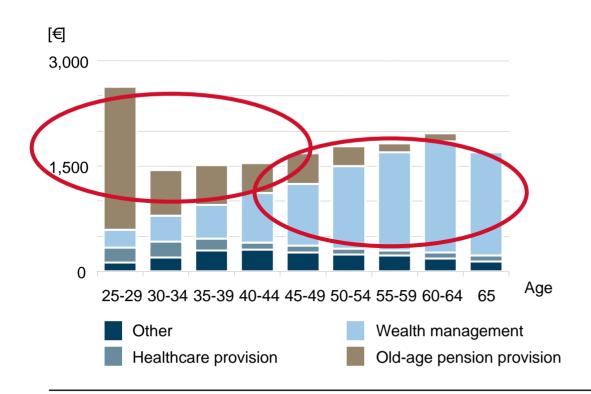
Source: Own calculations / market share measured as percentage of total annual premiums



# **Growth through a holistic Consulting Approach**

**Rising Revenue Potential in Wealth Management** 

Potential sales revenue - MLP Finanzdienstleistungen AG per client and year

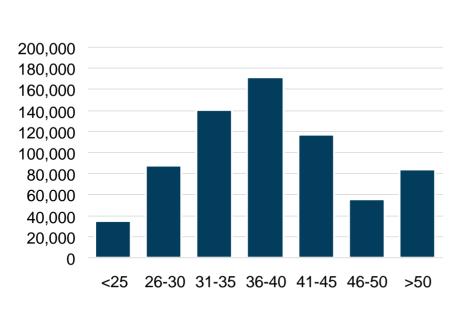




## Low Average Age offers high Potential

### **Targeted Expansion of MLP Wealth Management**

### Clients by age



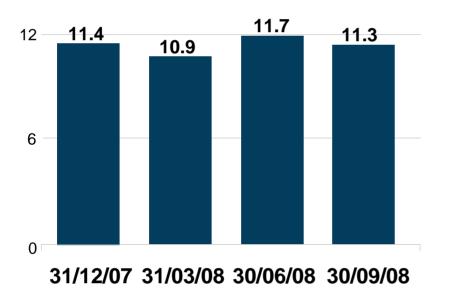
- MLP clients' income and savings quotas clearly exceed average levels
- The average age of an MLP client is 39
- Already 37 per cent of clients are older than 40
- The number of clients over 40 years of age will double within five years



## Stable Development of AuM against the Market Trend

### Assets under Management

[in €bn]



 Inflows into funds fell by almost 45% in 9M 2008 in the German market



# Increase in Productivity through targeted Support for the Consultants

**Example: Mortgages** 

### Requirements – MLP client

- 1. Personal consultation
- 2. Customised mortgage offers
- 3. Offers from several companies
- 4. Innovative mortgage products
- 5. Quick and simple processes
- 6. Favourable terms

### **Requirements – MLP consultant**

- 1. Support with
  - Inspection/preparation of the files
  - Collecting the documents
  - Consultation
- 2. Technology/Use
  - Intuitive, current, fast
- 3. Comprehensive product portfolio

**MLP Hyp** 



## 6. Outlook and Summary

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## **Outlook and Summary**

- Capital market crisis had a negative impact on MLP's business development
- Retail and institutional customers are apprehensive and reluctant to make long-term investment decisions
- Business development in Q3 was weaker than expected
- Year-end business was less dynamically compared to previous fourth quarters
- Despite challenging market environment MLP expects total revenues in 2008 to be around previous year's level



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